

A WEALTH OF INFORMATION ON PRAVADA FLOORS FINE PRODUCTS

# SPACES

RESILIENT WPC | WARRANTY



**PRAVADA**<sup>®</sup>  
F L O O R S

WHITE GOLD - Lifelux WPC Collection



## 35-YEAR LIMITED LIGHT WARRANTY

*This quality WPC plank is guaranteed not to wear through or stain for the duration of 35 years in your home. From the date of purchase, your floor will be free from manufacturing defects and will not wear through or permanently stain from common household stains when installed and maintained according to instructions supplied with each carton. This warranty is only extended to the original purchaser of Pravada Evolutionz™ WPC floors and CANNOT be transferred. Buyers, owners and/or installers are solely responsible for visually inspecting floors prior to installation. Defects identified after installation will NOT be covered by this warranty.*

**ALL PLANKS ONCE INSTALLED WILL BE CONSIDERED AS ACCEPTED BY THE INSTALLER AND/OR HOMEOWNER.**

### 35-YEAR LIMITED WARRANTY CONDITIONS

**ATTENTION:** Installation and maintenance guidelines MUST be followed as a condition for this warranty. Failure to comply with the installation and maintenance guidelines supplied with each carton is subject to denial of the claim.

Pravada Floors warrants the original purchaser of Pravada Evolutionz™ WPC flooring a 35-year limited light warranty that includes protection against:

- Wear Layer for 3 years.
- Milling, manufactured defects<sup>1</sup>, abnormal wear<sup>2</sup> and edge curling, under normal household conditions.
- Waterproofing<sup>3</sup> under normal use conditions;

### Notes

1. *Waste factor is an industry term that refers to an allowance of manufacturing defects in flooring that is represented by no more than 5% of the total square footage of your purchase. Accordingly, it is warranted that no more than 5% of your floors will exhibit any manufacturing defects Note that wastage is NOT covered by this warranty.*
2. *It is considered “abnormal wear” when floors wear through the wear layer to the degree that the printed pattern is affected or altered.*
3. *Although Pravada Evolutionz™ WPC planks are designed to be 100% waterproof and mold/mildew free, water can still accumulate under or in*

*between planks resulting in mold and/or mildew growth due to prolonged exposure to moisture. Spills should be cleaned in a timely manner to prevent mold or mildew growth which damages are NOT covered by this warranty.*

### 10-YEAR LIMITED COMMERCIAL WARRANTY

Pravada Evolutionz™ 10-year limited commercial warranty for this quality WPC plank means that for 10 years, from the date of purchase, your floor will be free from manufacturing defects and will not wear through when installed and maintained according to instructions supplied with each carton. Improper installation or workmanship should be directed to the contractor who installed the floor.

### WARRANTY EXCLUSIONS

- Colour fading resulting from overexposure to sunlight’s UV rays.
- Planks Installed with Visible Defects. Please refer to information at the beginning of this document.
- Consequential or incidental damages, such as any loss, expense or damages other than to the flooring itself that may result from a defect in the flooring.
- Poor/improper Installation including, but not limited to, installation by non-licensed individual(s);



- Improper maintenance or inadequate care, including, but not limited to, mold or mildew growth as a result of excessive moisture accumulation, burns, tears, indentations, stains or reduction in gloss level due to normal use and/or exterior applications.
- Damage caused by excessive sunlight.
- Gapping, shrinkage, squeaks, fading or structural subfloor related issues. NOTE: Temperature variations such as excessive heat (29oC/85oF) or below freezing (-4oC/25oF and below) may cause temporary expansion or contraction of the product.
- Open joints of 0.01 inches (0.2mm) or less are not considered a defect under the joint integrity warranty. Joints compromised by improper installation, lack of continuous climate control, or obstructions creating pinch points are specifically excluded by this warranty.
- Damages caused by urine or other bodily fluids.
- Damages caused by furniture without felt pads or protective covers.
- Damages caused by sharp objects making contact with the floor – including high-heels.
- Other finishes – This warranty covers Pravada Evolutionz™ WPC factory applied finish only. The application of any other finishes will void warranty against finish wear.
- Non-traditional installations such as installation on walls or ceilings, and usages for purposes other than flooring.
- Claims related to incorrect floor type, model, collection or color once the floor was installed.

## HOW TO MAINTAIN WARRANTY

- Follow installation and maintenance guidelines;
- Inspect all planks prior to installing floors; Planks installed with visible defects are not covered by this warranty.
- If quality issues are suspected before or during installation, contact retailer immediately.

## WARRANTY CLAIMS

This guarantee applies only to the original purchaser and proof of purchase is required for all claims. Claims for wear must show a minimum dime size area. This guarantee is pro-rated based on the amount of time the floor has been installed. If you wish to file a claim under warranty, contact the authorized dealer where the flooring was purchased.